



Escalation Matrix

Details of	Contact Person	Address	Contact No.	Email Id	Working Hours
Customer care	Aheli Dey	12,India Exchange Place, Jute House, 3 rd Floor,Kolkata-700001	08069209500 (Press: 1)	ig@bahubali.in	10 AM to 5 PM (Mon-Fri) 10 AM to 1 PM (Sat)
Head of Customer care	Anindya Ghosh	12,India Exchange Place, Jute House, 3 rd Floor,Kolkata-700001	08069209503	support@bahubali.in	10 AM to 5 PM (Mon-Fri) 10 AM to 1 PM (Sat)
Compliance Officer	Amit Jain	12,India Exchange Place, Jute House, 3 rd Floor,Kolkata-700001	08069209509	Compliance@bahubali.in	10 AM to 5 PM (Mon-Fri) 10 AM to 1 PM (Sat)
CEO	Surendra Jain	12,India Exchange Place, Jute House, 3 rd Floor,Kolkata-700001	08069209510	backoffice@bahubali.in	10 AM to 5 PM (Mon-Fri) 10 AM to 1 PM (Sat)

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with

SEBI at <https://scores.sebi.gov.in/>

or NSE at <https://investorhelpline.nseindia.com/NICEPLUS/>

or BSE at <https://bsecrecs.bseindia.com/ecomplaint/frmInvestorHome.aspx>

or MCX at <https://www.mcxindia.com/Investor-Services>

or CDSL at <https://www.cdslindia.com/Footer/grievances.aspx>

or NDSL at <https://www.epass.ndsl.com/complaints/websitecomplaints.aspx>

Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal/Depository portal.